

# tensid<sup>®</sup> uk ltd

## Quality Policy

Tensid recognises that customers expect a consistently high standard of product and service.

Customer satisfaction is the keystone to our success and reputation.

We will achieve this through the involvement of all employees in a systematic and disciplined approach to business that helps us

- achieve our business objectives,
- continually improve our operations, and
- meet all applicable requirements including those of our customers and of ISO 9001: 2015.

We will constantly strive to:

- provide an outstanding quality of service,
- set the highest possible standards,
- be vigilant and innovative in meeting our customers' needs and expectations, and
- deliver what we promise.

Our quality policy is communicated to all staff and relevant interested parties.